

**HSD/HOLISTIC CASE MANAGEMENT PROGRAM**

*Helping People Help Themselves*

The purpose of case management is to aid clients in becoming economically self-sufficient.

The case manager plays an advocacy role and assists the clients in seeking employment, finding adequate housing, and overcoming obstacles to independence and self-sufficiency.

- ♦ Due to very limited funding, our call in day process has been eliminated.

If you are interested in case management only without any financial assistance (rent/mortgage assistance) please call for an appointment:

**Mohave County**  
**(928) 377-4932** 

**HSD/ENERGY EDUCATION & ASSISTANCE** 

**Electric/Gas/Propane/Wood/Coal**

During the call-in day the eligibility worker will use first come first serve process, but will **Initiate Triage and Priority Protocols** when capacity or funding deficits exists in order to meet the most vulnerable client needs first.

**MOHAVE COUNTY**

Call Fridays Only From

8am-12pm

**(855) 433-4989**

**MUST have ALL Documentation present for Appointment.**  
**You will NOT be seen w/out documentation.**



**HEAD START**  
**FREE Pre-School**

Offers a comprehensive school readiness program to enrolled children and families which includes:

Child Development, Health and Nutrition, Disabilities, Mental Health, and Family Services.

Call to find one of our 11 centers near you

**(928) 753-6247**

**HSD/A HAND UP HOUSING COUNSELING PROGRAM**

Our housing counselors provide expert housing and financial counseling and education. We'll help you better understand your finances, learn how to reach your housing and financial goals, and help you avoid foreclosure.

**Programs include:** Classes on home buying (certified), DIY home maintenance and financial capabilities; Counseling on budgeting, pre-purchase, mortgage delinquency and default resolution, rental and homelessness, and reserve mortgage.

We also provide education on your **fair housing rights** and responsibilities. You have the right to choose where you want to live. If you feel you have been a victim of fair housing discrimination, we can help.

**Mohave County**

Must call: **Joyce (928) 377-1058 (ENGLISH)**

**Water Assistance Program**

**May – October**

(only those with swamp coolers)



**MOHAVE COUNTY**

Call Fridays Only From

8am-12pm

**(855) 433-4989**



**AREA AGENCY ON AGING**

*Aging, if it's not your issue, it will be*

*Serving Older Adults (60+) and Adults with a Disability*

**Contracted Services Offered:**  
Legal Services, Congregate Meals, In-Home Respite, Local Transportation, Home & Community Based Services

Call Central Intake  
**800-782-1886**

**December 2018**

Mon	Tue	Wed	Thu	Fri	Sat
3	4	5	6	7 <b>Utilities Assistance 8AM - 12PM</b>   Office Closed 11:30am - 1:30pm	8
10	11 <b>FINANCIAL CAPABILITIES CLASS</b> 5pm - 7:00pm Call to Register: <b>(928) 377-1058</b>	12	13	14 <b>Utilities Assistance</b>  <b>8AM - 12PM</b>	15 <b>DO IT YOURSELF CLASS</b> 9:30am - 3pm Call to Register: <b>(928) 377-1058</b>
17	18	19	20	21 <b>Utilities Assistance</b>  <b>8AM - 12PM</b>	22
24 	25 <b>WE'RE CLOSED FOR CHRISTMAS</b> 	26	27 <b>HOME BUYER CLASS</b> 8am - 5pm Call to Register: <b>(928) 377-1058</b>	28 <b>Utilities Assistance</b>  <b>8AM - 12 PM</b>	29
					

**Call-in Day Process:**

-Phone Lines Open ONLY On Days Shown

-Appointments will only be given over the phone

-Appointments are given based on our priority list.

